

Auditing Outsourced Processes and Services

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Core Competencies – C32

Session Abstract

This presentation is an overview of auditing outsourced processes and services, from the inception of an engagement through the life cycle of the relationship. Within this session, discussion points will include assigning risk thresholds to outsourced engagements, and developing and utilizing critical partnerships throughout the life cycle. Common industry frameworks and the application of targeted assessments for unique relationships will be illustrated along with lessons learned and practical risk practices.

Target Audience

This will be most useful for practitioners, but will be practical and interesting for all levels.

COBIT Objectives

- Compliance with external requirements
- Assessment of risks
- Manage third party services

Speaker Bio

Nick Harrahill is Manager of Global Security Operations at PayPal. Within this role, Nick manages Vendor Security, Global Information Protection and the Access Administration Teams. Within the Vendor Security domain, Nick has developed and maintained auditing processes for a variety of outsourced relationships on a global scale. Nick has 15 years experience in the financial services industry within Technology, Risk Management, and Information Security organizations. Nick is a Certified Information Privacy Professional (CIPP) and a graduate of the University of Nebraska at Kearney.