

IT GRC Leadership Panel

Governance Risk and Compliance - G33

Carolyn Wong – Global Product Director, Symantec
Michelle Koblas – Director of Security, Guardian Analytics
Eddie Borrero – Director ITRM, Electronic Arts
Claire McDonough – Security Engineering Manager, Google
Robin Byon – Senior Manager ITRM, McKesson
Moderator: Michelle Nix – IRM Relationship Leader, PayPal



Session Abstract

A Discussion on How to Move IT GRC Programs from Compliance to Risk Management Centric.
 This panel discussion will be an informal and interactive dialog between 5 panelists and the audience about key program components important to the evolution of an IT GRC program. The group will discuss topics such as operations management, ‘soft skills’ such as how to partner with the business, security awareness and the benefits of security certifications. Attendees will walk away with a handout that will provide highlights and things to consider when going back to the office.

Target Audience

Anyone interested in learning more about key program components important to the evolution of an IT GRC program.

COBIT Objectives

N/A

Speaker Bio

Panelists:

Carolyn Wong

Caroline Wong, CISSP, is the Director of Global Product Management for Symantec's IT Governance, Risk, and Compliance products.

Prior to this role, Caroline led security teams at Zynga and eBay. She is well known as a thought leader on the topics of security strategy, operations, and metrics, and has been a featured speaker at industry conferences including RSA (USA and Europe), ITWeb Summit (South Africa), Metricon, the Executive Women's Forum, ISC2 and the Information Security Forum. Caroline contributed as a technical reviewer to the Center for Information Security Consensus Metrics Definitions and is a founding member of the Cloud Security Alliance Metrics Working Group.

Caroline is the author of the five-star rated Security Metrics: A Beginner's Guide, which was published by McGraw-Hill in 2011. She graduated from U.C. Berkeley with a B.S. in Electrical Engineering and Computer Sciences, has a Certificate in Finance and Accounting from Stanford's Executive Education Program, and is CISSP certified. Caroline was awarded the 2010 Women of Influence "One to Watch" Award by the Executive Women's Forum.

Michelle Koblas

Michelle Koblas is the Director of Security for Guardian Analytics, a SaaS provider and the leader in solutions that detect and prevent Internet banking fraud. She is responsible for security for the company's SaaS platform, corporate information security, and business continuity planning.

As a client-focused leader, Michelle has over 25 years experience directing cross-functional IT and Information Security teams for companies such as Brocade, eBay and Cisco. Her responsibilities have included product and architectural review; global operational network management and design; policy development and contract negotiations; security awareness and training; and design and audit of security and operational controls, supporting compliance to PCI, HIPAA, ISO27001, and Sarbanes-Oxley.

Michelle has her CISSP certification and received an M.S. in Computer and Information Science from the University of Oregon and a B.S. in Computer Science from Pacific Lutheran University in Washington state. Her publications include documentation on the SOCKS protocol and research studies in network technologies and protocol applications. Michelle has been a speaker at technical conferences worldwide and is currently a member of ISSA, (ISC)², IEEE, WITI, and the Executive Women's Forum (EWF).

Eddie Borrero

Eddie Borrero is an Industry recognized executive with strong business acumen and over 10 years of information security management experience. Eddie is completely inspired by the challenge of creating and growing Information Security practices and programs within large organizations - which, fits nicely with his passion for managing and developing people.

Eddie joined Electronic Arts in 2011 and has thoroughly enjoyed working in the entertainment industry. He is directly responsible for the management of EA's cyber threat management and IP protection programs. Previous roles include Leading up Pacific Gas and Electric's Security and Risk Management strategy and the CISO role at Robert Half International.

Claire McDonough

Claire McDonough is an Engineering Manager in the Security Operations team at Google. Throughout her 5 years at Google she has worked in various parts of the security team focused on everything from security product reviews prior to launch, security strategy, vulnerability management and now client platform hardening, network perimeter security and machine identity. Claire manages a large team of security engineers whose focus is on innovation in enterprise security and working to make it easy for people to work securely.

Prior to Google, she worked with Ernst & Young's Advanced Security Center in Ireland, Houston and New York. There she conducted numerous network and application penetration tests, and application code reviews focusing on clients in Fortune 500 companies. In addition to testing, she developed and taught classes that focused on application hacking and secure web application development. Claire obtained her Bachelors degree in Information and Communications Technology from Trinity College Dublin.

Robin Byon

Robin Byon has over 8 years of professional experience in information security, IT audit and attestation, IT governance and risk management. Previously at Ernst and Young, Robin joined McKesson in July 2011 where he is currently responsible for managing IT and security risk for the McKesson US Pharmaceutical business unit. Robin is also responsible for the enterprise-wide Customer Assurance program, which focuses on managing IT and security related customer requests and audits and assisting internal teams prepare for IT or security certifications/attestations (e.g. ISO 27001, SOC 1, etc.).

Robin has a degree in Business Administration – Management Information Systems from California Polytechnic University (San Luis Obispo) and spends a lot of time outside of work fixing his golf swing.

Moderator: Michelle Nix

2011 CSO Magazine and Executive Women's Forum Women of Influence Award Winner for Corporate Practitioner, Michelle Nix is the Relationship Leader for Information Risk Management at PayPal. Prior roles include Director of IT Risk Management at Juniper Networks and McKesson Corporation, implementing and managing IT Risk Management with a focus on measuring, articulating and understanding technology risk in business language.

In 2012 Michelle 'retired' as the Co-chair of the California Office of Health Information Integrity (CalOhii) Privacy Steering Committee which provides state-level privacy standards for health

information exchange. After leaving CalOHii, Michelle began work as the Community Director for the Cloud Network of Women (Cloud NOW). This organization is a non-profit consortium of the leading women in cloud computing, focused on using technology for the overall professional development of women around the world.

Michelle obtained her Bachelor of Science degree in Biopsychology, Bachelor of Arts degree in Biology from University of California, Santa Barbara and is Masters prepared in Healthcare Administration from Golden Gate University