


Medical Identity Fraud			
Professional Strategies – S22			
	Tamara Neiman, Kaiser Permanente		
	Jay Loden, Kaiser Permanente		

Session Abstract

Target Audience

COBIT Objectives or Processes

Speaker Bio

Over 20 years of federal law enforcement experience in white collar crime – 2 years of experience at Kaiser Permanente in the National Compliance Office managing and supervising complex, sensitive investigations.

Tamara Neiman

Tamara Neiman joined the National Compliance, Ethics and Integrity Office (NCO) in 2012 as a Senior Investigator for the National Special Investigations Unit (NSIU). She is currently the Director, NSIU. Tamara comes to NCO with a background in federal law enforcement. She began her law enforcement career in 1989 as a Special Agent with the Federal Bureau of Investigation (FBI), where she was case agent on investigations involving white-collar crime and public corruption. In 2005, she was promoted to Supervisory Special Agent of the White-Collar Crime Squad in the San Jose Resident Agency where she oversaw all white-collar crime investigations, including but not limited to, securities fraud, investment fraud, health care fraud, financial institution fraud and public corruption. Tamara retired from the FBI in 2012. She holds a bachelor’s degree in Psychology from the University of California, Berkeley and a master’s degree in Counseling from California State University, East Bay (Hayward).

Jay Loden

Jay Loden joined the Kaiser Permanente Hospital Administration family in 1988. Mr. Loden managed the dietary and nutrition services of four outlying locations and supervised the design and building of two new food service facilities. Armed with a degree in accounting, master of public administration

education and a Computer Technical Specialist certification, Mr. Loden accepted a new position as an accountant in the Southern California region’s general accounting department. Observing the manual labor required closing the books on a timely basis, Mr. Loden brought his programming skills to the department and automated numerous analytical tasks, saving each accountant hours of labor every month. Having demonstrated his technical ability, the controllers group created a position in the accounts payable department and asked Mr. Loden to ‘bring the shop into the 20th century’. The metrics Mr. Loden created have recently been duplicated as a ‘best practice’ standard for other Kaiser regions. Mr. Loden leveraged his many successes in the payables arena to a newly formed ‘Electronic Commerce’ department. As a project and design manager, Mr. Loden designed and implemented the state of the art technologies known as Electronic Funds Transfer, Purchasing Card (PCARD) programs, Electronic Data Interchange (EDI) and Southern California’s electronic invoice retrieval system. These systems are now the preferred standard within Kaiser Permanente, contributing millions of dollars in annual savings. Leaving Kaiser, Jay spent three years with JPL and Cal Tech. Having ‘productized’ work flow software that is currently in use by the U.S.(NASA), Russia, Canada, Japan and the European Space Agency to assist with International Space Station communications(along with Xerox and Ricoh), Mr. Loden accepted a new challenge with Kaiser Permanente. As project and analytics manager for the newly3 formed Fraud Detection and Prevention group within Internal Audit, Mr. Loden helped guide the team to millions of dollars in recoveries and process improvements. Today, as Assistant Director of National Compliances Data Analytics Fraud Detection group, Jay oversees the creation and execution of over¾ million algorithms across every aspect of Kaiser Permanente’s eight regions along with providing analytic support for the National Special Investigations Unit.

Speaker Details:

Company	Kaiser Permanente
E-mail	Tamara.L.Neiman@kp.org

Speaker Details:

Company	Kaiser Permanente
E-mail	Jay.M.Loden@nsmtf.kp.org